

Health Equity

- Accountability and infrastructure
 - Ensure meaningful action
 - Past and current evaluations
- Culturally responsive care & cultural concordance
 - Activities related to training
 - Role of payment in supporting a culturally responsive workforce: types of providers included; how team-based care can reduce workforce entry barriers
 - How payment models can reflect training and learning goals
- Data
 - Collection and sharing – who is collecting, what is being collected
- Infrastructure support
 - BCBS Michigan – Collaborative Quality Initiatives (hospitals & physician groups), health equity dashboards, quality improvement goals
 - BCBS Massachusetts – Alternative Quality Contract; pay-for-equity incentives
 - Aetna – Multicultural Care Management; nurse care managers, CHW, health educators
- Elevating voice of individuals and families
 - Meeting people where they are
 - Opportunities for engagement
 - Communication