Dental Loss Ratio Implementation

December 3, 2024

Tara Smith, Primary Care and Affordability Director Debra Judy, Deputy Commissioner



COLORADO Department of Regulatory Agencies

Division of Insurance



- Review DLR implementation timeline & activities to date
- Review & discuss January 1 public data posting
- Next steps



5/2/24

4-2-99 adopted

7/31/24

Initial DLR reporting due (2021-23)

1/1/25

Initial DLR reporting posted on DOI website

7/31/25

Annual DLR reporting due (2024)

Fall 2025

Promulgate rules to identify deviations from average DLR

Initial DLR Reporting

- Filings received = ~57
- DLR data
 - By market (individual, small group, large group)
 - Colorado and national experience
- Plan data
 - Top 10 plans based on enrollment

Public Posting Requirements (§ 10-16-165(3)(a), C.R.S.)

- By Jan 1 of the year after receiving DLR reporting, the Division shall make the following information available to the public in a searchable format on a public website that allows members of the public to compare DLRs among carriers:
 - Aggregate DLR;
 - DLR data elements; and
 - Plan data

Initial Public Posting - by Jan 2, 2025

List of Companies and SERFF Filing Numbers Reported DLRs -Company, Market, Colorado & National Experience

DLR Data Elements

https://doi.colorado.gov/sb23-179-dental-plans-loss-ratio

List of Companies and SERFF Numbers

Insurer Name	2019	2020	2021	2022	2023
	Filing Year	Filing Year	Filing Year	Filing Year	Filing Year
ACE American Insurance Company	HAO-2020- 0222	<u>HAO-2021-</u> <u>0247</u>	N/A	N/A	N/A
Aetna Life Insurance Company	HAO-2020-	<u>HAO-2021-</u>	<u>HAO-2022-</u>	<u>HAO-2023-</u>	HAO-2024-
	0194	<u>0177</u>	<u>0164</u>	<u>0168</u>	0181
American National Life Insurance	HAO-2020-	HAO-2021-	HAO-2022-	<u>HAO-2023-</u>	HAO-2024-
Company of Texas	0187	0211	0169	<u>0136</u>	0182

EXAMPLE from CA Dept of Insurance

https://www.insurance.ca.gov/01-consumers/110-health/60-resources/10-dmlr/Index.cfm

Reported DLRs



DLR Data Elements

			Colorado Individual		Market Type Individual
Company Name SERFF Tracking #	Data Elements	2021	2022	2023	Year
	Amount incurred for clinical dental services	1,267,375.28	1,480,782.55	1,829,336.66	2021
	Expenditures on activities that improve dental care quality	0.00	0.00	0.00	2022
	Claim through fraud protection efforts	0.00	0.00	0.00	2023
	Total amount of premium revenue	2,244,331.20	2,675,167.17	2,892,781.04	
	Federal and state taxes	49,236.40	98,937.20	268,945.22	State or Natio
	Licensing and regulatory fees paid	2,969.60	5,512.30	12,974.40	Colorado
	Nonprofit community benefit expenses*	0.00	0.00	0.00	Nationwid
	Any other payments required by federal law	453.17	807.87	2,195.98	_
	Member Months	55,415.00	66,537.00	75,520.00	
-	Dental Loss Ratio	0.58	0.58	0.70	Credible Ind Credible
	Amount incurred for clinical dental services	3,793,815.00	3,770,956.53	3,803,382.90	
	Expenditures on activities that improve dental care quality	0.00	0.00	0.00	
	Claim through fraud protection efforts	0.00	0.00	0.00	
	Total amount of premium revenue	6,453,471.31	6,606,384.06	6,738,866.79	
	Federal and state taxes	26,547.87	126,439.10	-26,170.99	
	Licensing and regulatory fees paid	3,790.04	1,815.49	1,691.31	
	Nonprofit community benefit expenses*	0.00	0.00	0.00	
	Any other payments required by federal law	0.00	0.00	0.00	
	Member Months	272,739.00	285,630.00	294,718.00	
	Dental Loss Ratio	0.59	0.58	0.56	
	Amount incurred for clinical dental services	1,158,199.32	1,023,336.85	864,814.30	
	Expenditures on activities that improve dental care quality	0.00	0.00	0.00	
	Claim through fraud protection efforts	0.00	0.00	0.00	
	Total amount of premium revenue	2,093,886.89	1,848,027.53	1,561,326.24	
	Federal and state taxes	95,181.12	68,637.34	55,946.74	
	Licensing and regulatory fees paid	2,532.14	2,087.50	2,443.18	
	Nonprofit community benefit expenses*	0.00	0.00	0.00	
	Any other payments required by federal law	0.00	0.00	0.00	
	Member Months	80,253.00	67,475.00	54,044.00	
	Dental Loss Ratio	0.60	0.59	0.59	
	Amount incurred for clinical dental services	887,379.68	901,138.17	1,623,013.75	
	Expenditures on activities that improve dental care guality	0.00	0.00	0.00	
	Claim through fraud protection efforts	0.00	0.00	0.00	
	Total amount of promium rayonus	054 407 40	1 000 000 15	1 050 000 50	

Data El	ements		
Amount incurred for clinical dental services			
Expenditures on activities that improve dental care quality			
Claim	through fraud protection efforts		
Total a	amount of premium revenue		
Federa	al and state taxes		
Licens	ing and regulatory fees paid		
Nonpro	ofit community benefit expenses*		
Any ot	her payments required by federal law		
Membe	er Months		
Dental	Loss Ratio		



- Comments or feedback to Division by Dec 11
 - Send to: <u>debra.judy@state.co.us</u> and <u>tara.smith@state.co.us</u>
- Data publicly posted by Jan 2, 2025

Thank You



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