

### Good Faith Effort Statement

As we have done every year, UnitedHealthcare of Colorado is making good faith efforts to calculate, request and explain Colorado Option discount requests with participating parties. Good faith efforts include:

- Extracting claims data for CY 2023 trended forward for both commercial and Medicare trends to determine the discounts needed to reach the provider reimbursement floor as set forth in Colorado Insurance Regulation 4-2-91, not to exceed a 20% reduction.
- Communicating, in writing, information regarding our calculations, requested discounts, and next steps in a letter of agreement (“LOA”) or contract amendment, along with follow up communications, sent to the provider and consultant of record, if applicable. The provider may elect to sign the LOA or contract amendment if they agree with the reduction.
- For Material facility providers with rates at or below the Colorado Option floor, communicating, in writing, information regarding our calculations, requested discounts, and next steps to execute a Joint Attestation, along with follow up communications, sent to the provider and consultant of record, if applicable. Includes obtaining signature from an officer of the facility provider attesting to pricing at or below the DOI-established Colorado Option floor.
- Executing multiple follow up e-mails and calls to providers which are unresponsive.
- Meeting(s) with providers to explain the Colorado Option rules and regulations, discuss the calculations and answer any additional questions as needed.
- Modifying the LOA provisions, contract language, and/or discount amount if the provider refuses to give the full discount requested but agrees to a partial/lesser discount.